

Bruce Peninsula Hospice Inc. is committed to providing compassionate, non-medical care by trained volunteers for families who choose end-of-life care and/or bereavement support.



Volunteer Position:	Client Care Volunteer	Date:	January, 2023

Role Description:

Bruce Peninsula Hospice seeks caring and compassionate individuals to join our In-Home Hospice Volunteer Team. Client Care Volunteers are an integral part of Bruce Peninsula Hospice ("BPH"). Activities of the role include:

- Supports emotional, social, spiritual and psychosocial well-being of clients with life-limiting illness with active listening. Also supports the Family/Caregiver;
- Visits with the client and family to share a number of activities which may include mutual interests, such as reading, music, active listening, as well as offering respite time for Caregivers;
- Assists clients, family and Caregivers in achieving goals of the care plan;
- Promotes a client's right to dignity and personal choice by acting as an advocate;
- Acts as an ambassador for BPH.

Location:	Community placement: In- Home, Long-Term Care, Hospital	Volunteer Screening Requirements	Interview, references and complete required documentation including Confidentiality Agreement and health screening.
Hospice Training Required:	Volunteer Training Course: 13 one-hour, online training modules. Online manual containing Policies and Procedures and Orientation Session provided by BPH	Police Check Required:	Vulnerable Sector Check
Volunteer Position Status & Length:	Part-time/Ongoing, 1 year Commitment requested 1-4 hours/week		

Qualifications:

- Be at least 18 years of age;
- Be sensitive, compassionate and open-minded;
- Respect cultural and racial diversity;
- Demonstrate active listening and communication skills and ability to maintain strict confidentiality;
- Be comfortable and able to discuss/listen to issues pertaining to illness, end of life and grief;
- Have the ability to discern boundaries and limitations to promote an individual's empowerment;
- Demonstrate understanding and adherence to BPH Policies and Procedures;
- Ability to work as a member of the hospice team;
- Willingness to continue education regarding a variety of hospice palliative care topics: and
- Can support according to BPH's Mission, Vision and Value Statement.